



PRICING SEASON 2016-2017

Dear Client,

We would like to take this opportunity to thank you for your interest in our hot air balloons flights over the Atacama Desert.

Classic Service

Our classic service is offered in one of our 2 bigger balloons with a capacity of 16 passengers, divided into compartments of 4 passengers. It begins with the pick up at the hotel, a comfortable ride to the launch site, where a light breakfast of tea, coffee, freshly baked pastries and fruit is served. Before takeoff the pilot will conduct an informative talk about ballooning, as the crew will be getting everything ready. An approximately 1 hour flight follows, a celebratory toast with sparkling wine and a transfer back to the hotel.

Premium service

Our smaller balloon is normally capable of carrying 12 passengers, but for our premium service we use for up to 8 passengers, divided into 4 couples, each with their own compartment for a more intimate and luxurious experience. In addition to all that is comprised in the Classic Service, the premium options includes a photo of the experience as a special parting gift that will be a lasting memory of your experience with us.

All our flights take off at dawn. The whole experience, from pick up to drop off back at the hotel, lasts between 2 and a half hours and 3 hours approximately. All services are shared with other passengers.

February 1st 2017 to April 30th 2017

Classic Service	USD 275 per person
Premium Service	USD 325 per person

May 1st 2017 to September 30th 2017

Classic Service	USD 250 per person
Premium Service	USD 300 per person

October 1st 2017 to February 28th 2018

Classic Service	USD 300 per person (USD 320 on December 25 th and January 1 st)
Premium Service	USD 350 per person (USD 375 on December 25 th and January 1 st)

Terms and conditions



Balloons over Atacama

1. Bookings can be made directly on our website www.balloonsoveratacama.com.
2. Please feel free to contact us at res@alicantoballoons.com for any questions about the service, or in the case you are not able to book online.
3. Bookings can also be made directly in San Pedro de Atacama, by contacting us at sales@balloonsoveratacama.com or calling us at +56944347815. All booking within 72 hours of the flight must be made directly in San Pedro.
4. The booking will be confirmed only upon receiving full payment.
5. Flight tickets and or booking reference number must be produced at launch site.
6. Any known medical condition which may affect your ability to fly or assist the crew must be disclosed to Balloons over Atacama at the time of booking and to the pilot on the day of the flight, i.e. epilepsy, recent surgery etc. Some conditions may preclude you from eligibility to fly. Pregnant women will not be permitted to fly. Failure to provide accurate information in advance could lead to the refusal of flight at the launch site, whereby no refund will be offered. Balloons over Atacama will not accept liability for illness or injury due to any undisclosed condition or failure to comply with any reasonable instruction given by the pilot or crew or company representative.
7. Balloons over Atacama will not fly children under the age of 8 years. A child under the age of 16 years will only be flown if accompanied by a responsible adult, and the child is over 4'6" tall (or 135 cm). Failure to provide accurate information in advance could lead to the refusal of flight at the launch site, whereby no refund will be offered.
8. Any Passenger in excess of 125 kg / 280 pounds, or any passenger who requires the space in the basket for 2 passengers, will be required to book the additional extra space at the time of booking and pay a 100% surcharge of the ticket price. Failure to provide accurate information in advance could lead to the refusal of flight at the launch site, whereby no refund will be offered.
9. Cancellation Policy:
 - Cancellation up to 21 days prior to the flight date - 20% cancellation fee
 - Cancellation later than 21 days prior to the flight date - 100% cancellation fee
10. Balloon flight cancellations refer to and include variations, amendments and additions to the following:
 - Flight Dates
 - Total Number of Passengers

Name changes only can be made up to 7 days before the flight date without penalty.
11. In case of early morning cancellations for safety reasons (bad weather or equipment related issues), the procedure is as follows:



Balloons over Atacama

- An email will be sent to the email address provided when registering at our sales desk informing of the cancellation. We ask all passengers to please check their emails. Also, if the hotel has a manned reception, we will call the hotel to inform the passengers, and also call the passengers directly if they left their phone number.
 - Depending on seat availability, if the passengers have confirmed their availability to fly on the following days, they will be rescheduled. The order of preference when rescheduling depends on the order of booking. Passengers who booked their flight first, will be the first ones to be rescheduled, and so on until all availability is taken.
 - If the passengers were rescheduled, they will receive a confirmation email that they need to reconfirm by 09:00 AM that morning. Failure to do so, will result in the seat being allocated to reschedule another passenger.
 - Passengers that have not been rescheduled will receive a full refund.
12. No refunds will be given for failure to arrive for a pre-arranged flight.
 13. Balloons over Atacama reserves the right to cancel or delay flights, change rendezvous and launch sites, at short notice, to achieve a safe and successful flight. Balloons over Atacama will not accept liability for any consequential loss or inconvenience.
 14. Flights cancelled by Balloons over Atacama for safety reasons or as a result of unfavorable weather or operational difficulties will be refunded in full.
 15. Flights that for safety reasons are cut short to a total length not exceeding 20 minutes, will be refunded up to 50%.
 16. Any direct online guests who have made the payment by credit card to Balloons over Atacama will be refunded online. Please notice that refunds for bookings paid with Credit Card may take up to 45 days to process.
 17. Balloons over Atacama carries third party and passenger liability for each balloon of USD 10 million. Our claims per passenger have no limit up to a possible maximum of USD 10 million.
 18. Balloons over Atacama reserve the right to alter, revise or review any terms, conditions or rates, at its discretion.